

ABSTRACT

A method of unlocking at least one feature of a diagnostic device. The method includes receiving, from a user, product-identifying information (such as a serial number) for the diagnostic device. A server can then generate a software key that corresponds to
5 the product-identifying information and transmit the software key to the user via a text-to-speech server to cause the software key to be spoken to the user. The user can enter the software key into the diagnostic device to unlock the at least one feature. The transaction can be initiated at the user's telephone, where the software key is also received, eliminating the need for a network-connected diagnostic device.

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